

# Healthcare Therapy Scheduling Optimization

## Case Study

Optimal Plan of Care and schedule optimization for therapy using TeraCrunch™ Solution

## About The Client

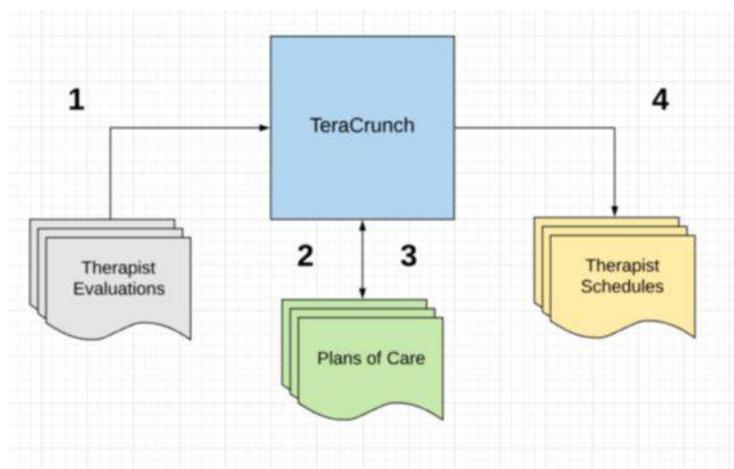
Large hospital system

## Problem Overview

Individualized therapy models requires regular evaluations from which Plan(s) of Care are developed, adjusted, and optimized, but this process can be expensive to standardize, implement and scale.

## TeraCrunch Solution

- Model that takes as an input therapists evaluations and individualized Plan of Care and constructing a therapy schedule that reflects the therapeutic needs of patients and the contrasts of therapists.
- Optimal therapeutic pathways are based on therapist evaluations on intake and throughout inpatient stay.
- Pathways are defined as a mixture of at least physical and occupational therapy (PT and OT, respectively), optionally including speech therapy (ST) as needed, for 180 minutes per day. CMS requires that inpatients receive a minimum of two therapy modalities each day, but does not specify the distribution between these therapies.
- Once the therapeutic pathway is identified for a patient, our solution will schedule time with a therapist in each discipline based on patient need. For example, if a patient needs 75 minutes of PT, 75 minutes of OT, and 30 minutes of ST, then these blocks of time will be allotted to a physical therapist, an occupational therapist, and a speech therapist on a daily basis. To the extent possible, patients will be assigned to the same therapists while in residence.
- Other constraints include total minutes of therapy a day, breaks, and hours of operation.
- Integrates best in class analytics and domain expertise during training of models.
- The tool is in a CSV/Excel format with an automated optimized schedule that reflects the above considerations.



## Impact on the business

In production, our solution has reduced the time it takes to produce a Plan of Care (“Therapeutic Pathway”) from therapist evaluations by 80%. Integration with large Electronic Medical Records (EMR) provider in progress.

## TeraCrunch Socratez™ Platform Modules

### DATA PREPARATION

Identifying fields for the model, conversion of categorical data types to numeric types, featurization of text data, and joining of relevant tables in a relational database. Data imputation for missing values

### FEATURE ENGINEERING

Feature engineering is the process of using knowledge of the data to create features that make machine learning algorithms work. Coming up with features is difficult, time-consuming, requires expert knowledge.

### MODEL TRAINING

Explores & identifies best options from a range of machine learning models (generalized linear models, decision trees, random forests, gradient boosted decision trees and neural networks).

### TEST & SIMULATION

Explores changes in predictions if inputs are changed. This allows exploration of the underlying causal effects in the model.

For more information contact: [advancedanalytics@teracrunch.com](mailto:advancedanalytics@teracrunch.com)